

## HEALTH AND HOUSING SCRUTINY COMMITTEE

### 3 SEPTEMBER 2025

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#### PERFORMANCE INDICATORS YEAR END - QUARTER 4 - 2024/25

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### SUMMARY REPORT

#### Purpose of the Report

1. To provide Members with performance data against key performance indicators for 2024/25 up to year end March 2025 (Quarter 4).

#### Background

2. This report provides performance information in line with an indicator set and scrutiny committee distribution agreed by Monitoring and Coordination Group on 4 June 2018, and subsequently by scrutiny committee chairs.
3. The indicators included in this report are aligned with key priorities. Other indicators may be referenced when appropriate in narrative provided by the relevant Assistant Directors, when providing the committee with performance updates.
4. Thirty-five indicators are reported to the committee, nine of them are updated on a six-monthly basis and twenty-six annually. The annual indicators are updated throughout the year depending on their national release date.
5. Six indicators are reported by both Housing and Leisure Services and twenty-three by Public Health.
6. A detailed performance scorecard is attached at **Appendix 1**.
7. Detailed performance with narratives and graphs for each indicator is attached at **Appendix 2**.

#### Indicator Summaries

8. The following summaries take into consideration what is best performance for each indicator.

#### Housing Indicators - April to March 2023/24 comparison to 2024/25

9. Rent arrears of current Council tenants in the financial year as a percentage of rent debit improved as it decreased (HBS 013 – 3.69% to 2.85%).
10. The amount of rent collected as a proportion of rents owed on Council homes, including arrears brought forward debit increased (HBS 016 – 96.0% to 98.2%).

11. The average number of days spent in Bed and Breakfast accommodation for people affected by homelessness has seen a significant increased (HBS 025 – 9,616 to 13,849).
12. The number of positive outcomes where homelessness has been prevented decreased (HBS 027i - 547 to 496).
13. The average number of days to re-let empty Council dwellings has increased (HBS 034 – 75.25 to 113.25).
14. The percentage of dwellings not with a gas service within 12 months of the last service date has increased slightly (HBS 072 – 0.44% to 0.0%).

#### **Leisure Indicators - April to March 2023/24 comparison to 2024/25**

15. The % of the adult population physically inactive, doing less than 30 minutes moderate activity per week decreased (CUL 008a – 25.9% to 25.3%).
16. The % of the adult population physically active, doing 150 minutes moderate activity per week decreased (CUL 009a – 64.5% to 60.9%).
17. The % of the adult population taking part in sport and physical activity at least twice in the last month decreased slightly (CUL 010a – 77.9% to 77.5%).
18. Visitor numbers to the Dolphin Centre have increased by 160,682 (CUL 030 – 742,527 to 903,209).
19. The number of school pupils participating in the sports development programme has increased by 1,045 (CUL 063 – 11,515 to 12,560).
20. Number of individuals participating in the community sports development programme has decreased slightly (CUL 064 – 18,987 to 18,978).

#### **Public Health Indicators**

21. Eight of the twenty-three annually reported Public Health indicators have had updated information to report since the Quarter 2 report.

#### **Public Health Indicators - 2021/22 comparison to 2022/23**

22. Under 75 mortality rate from respiratory disease (one year range) decreased (PBH 060 – 44.6 per 100,000 to 43.1 per 100,000)

#### **Public Health Indicators - 2022/2023 compared to 2023/24**

23. Child development - Proportion of children aged 2-2½yrs offered ASQ-3 as part of the Healthy Child Programme or integrated review decreased slightly (PBH 018 – 99.5% to 99.3%).

24. Hospital admission rate caused by unintentional and deliberate injuries in children (aged 0-4 years) increased (PBH 024 – 206.5 per 10,000 to 252.2 per 10,000).
25. Hospital admission rate caused by unintentional and deliberate injuries in children (aged 0-14 years) decreased (PBH 026 154.2 per 10,000 to 149.0 per 10,000).
26. Hospital admission rate caused by unintentional and deliberate injuries in young people (aged 15-24 years) decreased (PBH 027 186.3 per 10,000 to 127.8 per 10,000)
27. Emergency Hospital Admission rate for Intentional Self-Harm decreased (PBH 031 197.5 per 100,000 to 121.0 per 100,000).
28. Under 75 mortality rate from cardiovascular diseases considered preventable (one year range) increased slightly (PBH 056a – 30.5 per 100,000 to 31.8 per 100,000).
29. Under 75 mortality rate from cancer (one year range) decreased (PBH 058 – 141.6 per 100,000 to 129.0 per 100,000)

#### **Public Health Indicators - 2023/2024 compared to 2024/25**

30. Admission episode rate for alcohol-related conditions (narrow) decreased (PBH 044 – 659 per 100,000 to 621 per 100,000).

#### **Performance Summary**

31. Thirteen indicators have 2024/25 Quarter 4 information to compare with that from 2023/24. When taking into consideration what is best performance for each indicator:
  - a) 6 of the 13 indicators figures increased.
  - b) 7 of the 13 indicators figures decreased.
32. There are eight indicators that do not have 2024/25 information but have been updated since the 2024/25 Quarter 2 report. When taking into consideration what is best performance for the indicator and comparing the latest information against the previous year:
  - c) 5 of the 8 indicators figures increased.
  - d) 3 of the 8 indicators figures decreased.

#### **Recommendation**

33. It is recommended that performance information provided in this report is reviewed and noted, and relevant queries raised with appropriate Director, Assistant Director or Head of Service.

**Anthony Sandys**  
**AD – Housing and Revenues**

**Lisa Soderman**  
**Head of Leisure**

**Lorraine Hughes**  
**Director of Public Health**

## Background Papers

Background papers were not used in the preparation of this report.

Council Plan	This report contributes to the Council Plan by involving Members in the scrutiny of performance relating to the delivery of key outcomes with regards to Health and Housing.
Addressing inequalities	This involves members in the scrutiny of the level to which Health and Housing contributes to ensuring that opportunities are accessible to everyone, with a focus on ensuring a good job, home and/or social connections for all.
Tackling Climate Change	This report does not identify any issues relating to climate change.
Efficient and effective use of resources	This report allows for the scrutiny of performance which is integral to optimising outcomes and ensuring efficient use of resources.
Health and Wellbeing	This report supports performance improvement relating to improving the health and wellbeing of residents.
S17 Crime and Disorder	This report supports the Councils Crime and Disorder responsibilities.
Wards Affected	This report supports performance improvement across all Wards.
Groups Affected	This report supports performance improvement which benefits all groups
Budget and Policy Framework	This report does not represent a change to the budget and policy framework.
Key Decision	This is not a key decision.
Urgent Decision	This is not an urgent decision.
Impact on Looked After Children and Care Leavers	This report has no impact on Looked After Children or Care Leavers.